

JUST KISS – collaboration made easy

Jeff Montgomery

New Zealand Registrar-General Civil Registration, Citizenship, Passports and Digital ID

July 2018

New Zealand Government



KISS – Keep It Simple, Stupid

- Person to Person works best for quick, problem resolution. Issues to consider:
 - What can be done informally and what can't
 - Trusting, professional relationships are key and built on common interests
 - Not just the 'big boss'. Involve deputies for continuity and succession
 - Start small and use whatever tool is easiest SMS,
 WhatsAp, Skype or even boring old email
 - Success breeds success

When it isn't simple ...

- Formal cross-border sharing requires an investment of time:
 - Focus on what can be achieved. What does your legal context allow you to do now?
 - What other agendas might your sharing support? Border security? Access to entitlements?
 - Find common ground. You don't have to do the same with each country.
 - Be tactical and agile. Make a small step now, show success and then take the next step.

Build your networks – start with me

- jeff.montgomery@dia.govt.nz
- Twitter @montgomerynz
- LinkedIn jeff-montgomery-8817816
- SMS +64 21 818 449