



सत्यमेव जयते

राजस्थान सरकार

Pehchan

A digital solution for strengthening Civil Registration System in Rajasthan

State Overview

- CRVS system in Rajasthan is governed by the RBD Act 1969, the RBD Amendment Act 2023, the Rajasthan RBD Rule 2000 and the Rajasthan Compulsory Registration of Marriages Act 2009
 - The registration and generation of vital statistics is led by the Directorate of Economics & Statistics in collaboration with Medical & Health, Panchayati Raj, Information & Communication Technology, and the Local Self Government department
 - In rural areas the Village Development Officers and in urban areas the Commissioner/ Executive Officers have been designated as the Registrar, Birth, Death & Marriages. Further, Medical Officers in all government hospitals have been designated as Sub-Registrars – Birth & Death.
 - An informant system is also in place wherein different functionaries can report vital events occurring in their area and inform the concerned registrar so that pro-active steps can be taken to register these vital events
 - An IT-enabled system titled 'PEHCHAN' has been introduced in 2014 to facilitate registration and timely & accurate data on births, deaths, and marriages
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Key Features of Pehchan

- The online registration facility can be availed by public and private health institutions (as informants), orphanages, rural and urban local bodies, as well as by citizens
 - Provision of digital/ e-signed certificate through SMS/ E-mail/ Digi Locker/ download facility on Pehchan portal
 - Minimized duplication through Aadhar enabled registration and issuing a unique registration number for each registration
 - Facility to maintain legacy registration and obtaining bilingual registration certificate
 - Generation of periodic progress reports including user-defined analytical reports and real time availability of vital statistics
 - Facility to register adopted child as well as registration of foreign national's child settled in India under Section 20 of Rajasthan Birth & Death Registration Rules
 - QR code for easy verification of certificates
 - Certificate repository in Raj E-Vault (a centralized server of the state government for storing and retrieving digitally signed certificates)
 - Toll free No. 1800-180-6785 as well as NIC Chat Interface (NICCI), using artificial assistance, for public assistance
 - SMS alerts facility for users to receive updates on application/ objection/ registration as well as SMS based appointment to groom and bridegroom for the date of physical presence
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Coverage

Rural Registrars

11,000

Public Hospitals

3,500

Private Hospitals

2,050

Registrations (till date)

Birth*

250 mn

Death

6.1 mn

Marriage

2.4 mn

**25 %point improved in LOR Birth between 2015-2021 (National family Health Survey)*

Average Registration (per day)

Birth

5,000

Death

3,000

Marriage

2,000

From data to decisions

Pehchan system serves as an important data source for improved delivery of government services through real time integration and inter-operability with other data systems



Challenges that remain

- Delayed registration due to lack of awareness about the importance of timely registrations.
 - Inequity in coverage among population on move (migrants, nomadic tribes, etc.), children without parental care, children in institutional and alternative care arrangements, children in conflict with law, etc. Expected to be addressed in the RBD Amended Act, 2023
 - The quality of data generated through civil registration process is another area that can be further strengthened through inter-operability of data systems generating similar information
 - Low reporting of the Medical Certification of Cause of Death (MCCD), Still Birth and Child Death
 - Training and capacity building of registrars and medical professionals
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Way Forward

- Strengthen the interoperability with health data system (Pregnancy Child Tracking System) for improving the quality of CRVS data and coverage of registration services
 - Operationalize the Aadhar-linked birth registration through linking of Pehchan database with the national unique identity system
 - Develop and implement e-modules for training and capacity building of the vast network of registrars, sub-registrars, notifiers, etc.
 - Effective use of IEC for awareness generation to improve timely registration of vital events
 - Use of digital technology for grievance redressal and periodic user satisfaction surveys to improve the user and citizen experience
 - Undertake business process mapping, including the inter-operable nature of the system, to improve the overall efficiency of online CRVS and facilitate decision making
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Thank You

Director & Joint Secretary/ Chief Registrar – Birth, Death & Marriages

Directorate of Economics & Statistics

Government of Rajasthan
